

Abbreviated Fee List for Account Services

	Service	Fee	
2	Basic Actions	(a) Transactions by clerk (actions at the branch, including actions through telephone or fax, through a manned call center) This service includes one of the following actions which are performed by a bank clerk, including through a manned call center: cash withdrawal, preparing and sending a printout at the request of a customer, making a transfer or a deposit to another account, cheque payment (including withdrawal of a cheque payable to cash), cheque deposit (for each group of cheques - up to 20 cheques), voucher payment	ILS 6.80 A customer who does not hold an ATM card and/or a customer who is disabled and/or a customer who is a senior citizen are entitled to 4 transactions by clerk per month, at the price of a direct channel transaction
		(b) Transactions through the direct channel This service includes one of the following actions: crediting an account through a clearing house, charge of a credit card (excluding debit cards), deposit of cash, withdrawal of cash in an ATM - which is located at the bank branch or which is not farther than 500 meters from the branch, transfer or deposit in another account, voucher payment - including through a service box, information query regarding any issue (starting from the seventh query in the month), cheque withdrawal, cheque deposit (for each group of cheques - up to 20 cheques) including through a service box, debit pursuant to authorization to debit an account or a standing order, making change, cash deposit	ILS 1.76
3	Cheque Book	Regular cheque book	ILS 0.36 per cheque
4	Credit Facility	(a) Extension of credit to an individual (in case the credit facility was not utilized in the quarter)	ILS 27.00 per quarter
		b) Extension of credit to a small business	2.45%
6	Debit Bouncing	(a) Debit bouncing for reasons of insufficient coverage (and due to being limited, an attachment being imposed, and legal order) debit through a standing order, authorization to debit an account, cheque	ILS 65.00
		(b) Debiting a drawer in respect of a cheque bouncing for a technical reason	ILS 19.00
		(d) An order to cancel debit	
		Debit: cheque, single debit according to authorization to debit an account and a single debit according to a standard order	ILS 10.00
7	Special Services	(a) Transactions in cash by a clerk This service includes: cash withdrawal, cash deposit and making change	Coins - ILS 2.50 per every 100 coins Notes - 0.20% above ILS 10,000
		(b) Bank cheque	ILS 13.75
8	Information	(a) Preparing/printing documents which are included in the computer database, at the customer's request	Available at the branch - ILS 20.00 per Plus ILS 0.50 per page Are not available at the branch - ILS 30 per request Plus ILS 0.50 per page
		(b) Reports at the customer's request (other than through the internet). Standard reports, such as: confirmation of balance, details regarding loan payments, details regarding components of loan payments, additional amortization schedule, details regarding securities, reconstruction of securities transactions, confirmation of ownership starting from the second confirmation during a calendar year	Standard reports - ILS 15.00 per page
		Reports which include collection of information, for	ILS 100.00

		instance: delivering historical information regarding interest rates, currency exchange rates, recommendation letter and non-standard documents	for reconstruction of one year
		(c) Locating documents	ILS 20.00 per request Plus ILS 10.00 per page
		(d) Receiving information at the customer's request	
		"Cellular service"	ILS 10.00 per month
		"Fax service"	ILS 4.00 per message
9	Additional services	For additional services, see the full fee list	
10	Track	(a) "Basic Hybrid Track" A track which includes up to one transaction through a bank clerk and up to 10 transactions through a direct banking channel.	ILS 10.00 per month
		(b) "Extended Hybrid Track" A track which includes up to 10 transactions through a bank clerk and up to 50 transactions through a direct banking channel.	ILS 29.00 per month
		(c) "Perfect Hybrid Track" A track which includes up to 10 transactions through a bank clerk and up to 50 transactions through a direct banking channel. "Mizrahi Tefahot Real Time" Service - checking account package	ILS 35.00 per month Intended for private clients connected to the inbox service
		(d) "Perfect Hybrid Track For Businesses" A track which includes up to 10 transactions through a bank clerk and up to 50 transactions through a direct banking channel. "Mizrahi Tefahot Real Time" Service - business package	ILS 35.00 per month Intended for business clients connected to the inbox service
		A fee will be collected as detailed in Article 2a/2b, per action, due to performance of actions beyond the track's	

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